

WE ARE
HERE TO
HELP

MIGRAINE *CareLine*

Providing Compassionate, Effective Support

At no cost to you, PAF case managers can:

- Work with provider or patient prior to expiring assistance programs to ensure continued access to prescribed medication
- Screen patient for eligibility and assist with enrolling in available prescription drug assistance programs
- Help navigate insurance processes including step therapy protocols and prior authorizations
- Educate on existing medication formulary and insurance benefit design
- Collaborate on filing insurance appeals for denied treatment and medications
- Locate available clinical trial options and screen for eligibility
- Guide patient through eligible workplace protections such as FMLA and ADA
- Give assistance engaging existing workplace benefits including short-term and long-term disability
- Assist with the Social Security Disability full application and appeal process
- Search for and enroll in health insurance coverage for uninsured patients or those with inadequate insurance coverage
- Find an in-network second opinion or headache specialist, and help patient understand benefits if there is not an in-network specialist
- Find emotional support resources and peer-support programs



The Migraine CareLine will provide assistance with navigating eligibility and enrollment in disability benefits and overcoming insurance coverage and financial burdens that impact their access to care.

Who is Eligible?

- A U.S. Citizen or Permanent Resident of the U.S.
- Diagnosis or screening for migraine or headache disease
- Be receiving treatment at a facility in the United States or one of its territories

Contact Us

- Request help at <https://migraine.pafcareline.org> 24 hours a day
- Toll-free at (866) 688-3625
- Hours of operation 8:30 a.m. to 5:00 p.m. Monday - Thursday; 8:30 a.m. to 4:00 p.m. Friday Eastern Time

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CareLine

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PAF Patient Advocate
Foundation